

# We are open...



- The salon is open 7 days a week.
- The team will be split into two shifts to ensure a quiet and safe environment.
- We have an automatic hand sanitising dispenser mounted on the wall to the right hand side as you come through the door, please sanitise on arrival.
- We request that you arrive to your appointment alone, and please refrain from bringing your dogs along, just until further notice.
- We request that you try to avoid bringing a coat/jacket. If you do, it must be hung up on the bag hooks at your styling station.
- Our reception area has been refurbished so there will be enough space to abide by the 1 metre plus social distancing rule in our waiting area but we do request that you arrive to your appointment as close to the appointed time as possible.
- We will only be serving water in a disposable paper cup, so please feel free to bring your own refreshments.
- We will not be displaying any magazines so please bring your own reading material if required.

The salon is regularly cleaned and disinfected throughout the day and in between each client. All equipment during your appointment will be fully cleaned and sanitised. You can choose between a disposable gown and towel, or a freshly washed gown and towel.

Visors will be worn by all staff. We feel that washing our hands and sanitising them regularly is as safe if not safer than wearing gloves.

Discounts and promotions will be on hold for now and reviewed monthly.

We will be implementing a Covid-19 charge of £3 per client to cover the following costs; face masks, hand sanitiser, cleaning products, disposable towels, disposable gowns, freshly washed towels and gowns for each client, extra gloves, paper cups, increased laundry, cleaning time between clients, extra running costs of the salon with extending the opening hours to accommodate split shifts.

**If you are feeling unwell or have any symptoms at all, we kindly request you cancel your appointment.**

**Please note:** Big colour change clients will need to come into the salon for us to take a test cutting before we can book in your appointment.

- If you have used home hair dye since having your hair coloured at Reds, you will need to come in for a skin/patch test 48 hours prior to your colour appointment with us
- If it is more than 6 months since you had your hair coloured with us, we will also need to update your skin/patch test 48 hours before your appointment. This is due to guidelines from our insurance company and our colour house L'Oréal.

## Opening hours...

We are open 7 days a week. **Monday - Saturday 8am-9pm - Sunday 9am-6.30pm**

**We thank all our clients for their patience and support.**